

Service Agreement Form



Deposit: \$100.00

Connection Fee: \$25.00

Date: _____

Name (Person or Business responsible for bill): _____

Service Address: _____

Point of Contact (if Business): _____ Phone: _____

Mailing Address: _____

Commercial _____ Residential _____

Rent _____ Own _____ (Copy of Lease or Purchase Contract)

Tax ID Number (Commercial Only): _____

Date of Birth: _____

SSN: _____ - _____ - _____

Drivers License Number: _____ State Issued: _____

Email Address: _____

Phone Number: _____

Would you like to add an additional person to your account? This person may make any changes to your account such as connect, disconnect, or transfer of utility service. We may also release any information regarding your utility service with verification of identity.

Name: _____

Phone: _____

Signature

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I. **PURPOSE.**

The City of Freeport is responsible for protecting the drinking supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Freeport will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure-zone backflow prevention device.
- c. No connection which allows water to be returned to the public drinking water supply is permitted.
- d. No pipe, or pipe fitting, which contains more than 8.0% lead may be used for the installation, or repair, of plumbing at any connection which provides water for human use.
- e. No solder, or flux, which contains more than 0.2% lead can be used for the installation, or repair, of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Freeport (the Water System) and, _____, the customer.

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- a. The Water System will maintain a copy of this agreement as long as the customer and/or premises is connected to the Water System.
- b. The customer shall allow their property to be inspected for possible cross-contamination and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- c. The Water System shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection, or the periodic reinspection.
- d. The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on their premises.
- e. The customer shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing, and maintenance, records shall be provided to the Water System.

IV. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

Customer Signature: _____

Date: _____