

Agreement Form



Deposit: \$100.00
Connection Fee: \$25.00

Date: _____

Name (Person or Business responsible for bill): _____

Service Address: _____

Billing Contact (if Business): _____ Phone: _____

Email: _____

How would you like to be notified about Billing/Alerts:

E-Billing

Paper

Commercial _____ Residential _____

Rent _____ Own _____ *(Copy of Lease or Purchase Contract)*

Tax ID Number (Commercial Only): _____

Date of Birth: _____

SSN: _____ - _____ - _____

Drivers License Number: _____ State Issued: _____

Email Address: _____

Phone Number: _____

Would you like to add an additional person to your account? This person may make any changes to your account such as connect, disconnect, or transfer of utility service. We may also release any information regarding your utility service with verification of identity.

Name: _____

Phone: _____

Account Number: _____

I. **PURPOSE.** The City of Freeport is responsible for protecting the drinking supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Freeport will begin service. In addition, when service to an existing connection has been suspended or terminated, The City of Freeport will not re-establish service unless it has a signed copy of this agreement.



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II. RESTRICTIONS.

The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a private water system is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT.

The following are the terms of the service agreement between the City of Freeport and the customer

- A. The City of Freeport will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the City of Freeport.
- B. The Customer shall allow his property to be inspected for possible cross-contamination and other potential contamination hazards. These inspections shall be conducted by the City of Freeport or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City of Freeport's normal business hours.
- C. The City of Freeport shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the City of Freeport. Copies of all testing maintenance records shall be provided to the City of Freeport.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the City of Freeport shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

V. RESIDENTIAL TRASH SERVICE Please read the following guidelines:



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- A.** I understand that I can only place 6 bags of HOUSEHOLD trash at the street until I receive poly cart. After delivery, all household trash must be bagged and placed in the poly cart.

- B.** I understand that I can place up to 5 cubic yards of debris at the street. I understand that if I place more than 5 cubic yards of debris at the street, I will be charged \$30 per cubic yard exceeding on my water bill.

- C.** I understand that each bag of debris may not weigh over 50 pounds and that it is my responsibility to clean any debris if the bag is torn from any means.

- D.** Poly carts may not be placed at the curb before 6:00pm on the day before service and must be removed by 8:00 am on the day after service.

- E.** I understand by ordinance; my address must be clearly marked so it can be seen from the street and I understand failure to do so will result in a violation of the law and I will not receive trash service.

I have received, read and understand the rules given to me on the Trash Guidelines flyer.

Customer's Signature: _____

